

## **Frequently Asked Questions:**

### **Who can use the extended access membership add-on?**

Active MDI YMCA members over the age of 18 and who have signed the extended access waiver/agreement are currently paying the monthly membership add-on fee, have a picture on file, and are in good membership standing.

### **How much is the extended hours access?**

\$10/month/ user

Users who add in the middle of a month (billing on the 3rd of every month, fee added to membership dues) are prorated.

### **How can I cancel the membership add-on?**

You can do the membership change form on our website at [mdiymca.org/cancel](http://mdiymca.org/cancel)

Although there is proration when someone begins the membership add-on, there is not when it is removed.

### **What is included for the extended access membership add-on?**

Extended access is limited to the fitness center and 2nd-floor restrooms only.

### **What are the hours for extended access?**

4:00 am - 11:59 pm

### **If I have paid for extended hours access, can I use the School Street entrance all the time to get into the YMCA?**

The School Street door will only work from 4:00am-YMCA opening and YMCA closing-midnight.

### **Can I use my extended hours access for holidays when the YMCA has holiday hours or is closed?**

YES! Access will be from 4:00 am-11:59 pm.

### **What if my YMCA personal trainer and I want to use extended access hours for prepaid personal training sessions?**

That's great! Clients who use extended hours for YMCA personal training sessions will get free access during the months of their sessions. (Personal training clients need to be members, have a headshot on file with us, and sign the extended hours agreement.)